

# User Guide: How to Login



## How to login?

You are an LDB customer and you have received your LDB Partner Shop account by email, but you need to create your password.

You have received a welcome email including your user's account number and a link to create your own password. The link is valid for only 24 hours but if it does expire you will be sent a new one when you try to use it.

You must enter your new password two times, in the 'New Password' field and in the 'Confirm New Password' field and finally click on the 'submit' button. Your password has been reset and you can login.

You received your LDB Partner Shop account by email and you created your password.

Once you have created your password, if you to want to log in for the first time you must go on the L'Oreal Dermatological Beauty Partner Shop website. On the login page, you only must look at the 'Returning Customers' section. Enter your login and your password then tick the checkbox 'Remember me' if you want to be recognized at your next connection (login only) and finally click on the 'login' button.

Congratulations you are logged in!

If you have any questions about this user guide, do not hesitate to contact us by phone, by email or via your Business Development Manager.